



Health Management

Family & Community Medicine Dept 2025
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Management

- ❑ Coordinating individuals & activities toward goals.
 - ❑ Activities by 1st part to coordinate 2nd part to achieve results, impossible by each alone.
 - ❑ Art of getting things done via people.
 - ❑ Reaching goals by working with & through people.
- Manager:** Person with legal authority to direct & control. level depends on authority / responsibility.

Manager level

Planning, Directing,
Controlling,
Supervision

Daily
Routine work

← High level manager

← Medium
level manager

← Low level manager

Successful manager

- Works by people
- Chair authority
- Work stops if absent
- Have ideas
- Tries to be hero
- Reacts with change
- Stabilizes company

→ Is a manager

Effective manager

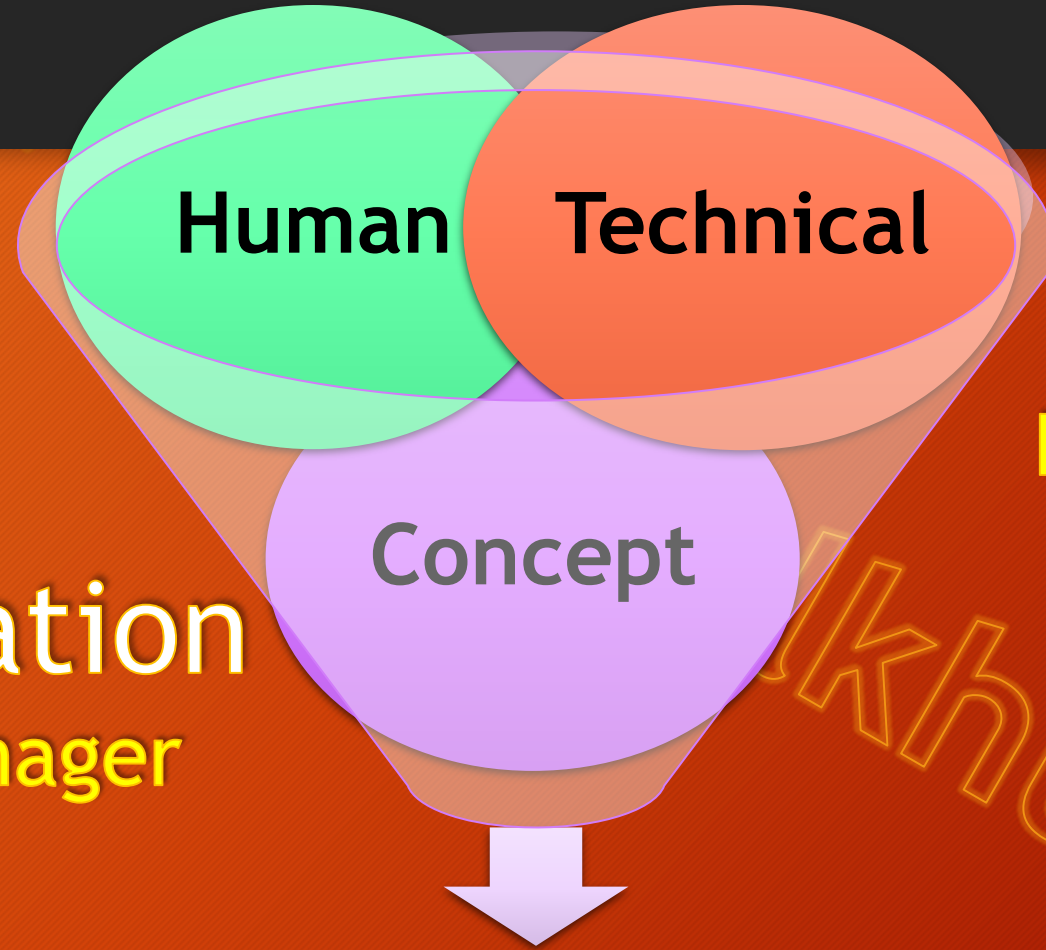
- Works with people
- Self authority
- Work continues
- Applies ideas
- Makes heroes
- Makes change
- Upgrades company

→ Is a leader

Manager skills

Team work
All Managers

Transformation
High level Manager



Execution
Low level Manager

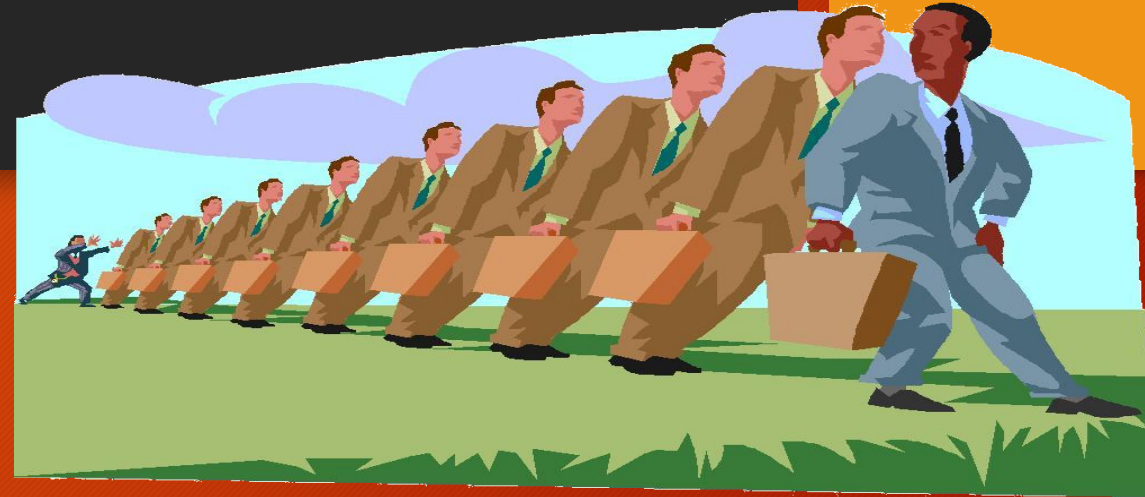
Ability to see the whole picture

Authority سلطة

right to give orders & demand obedience



Leadership



Leadership: ability to influence.

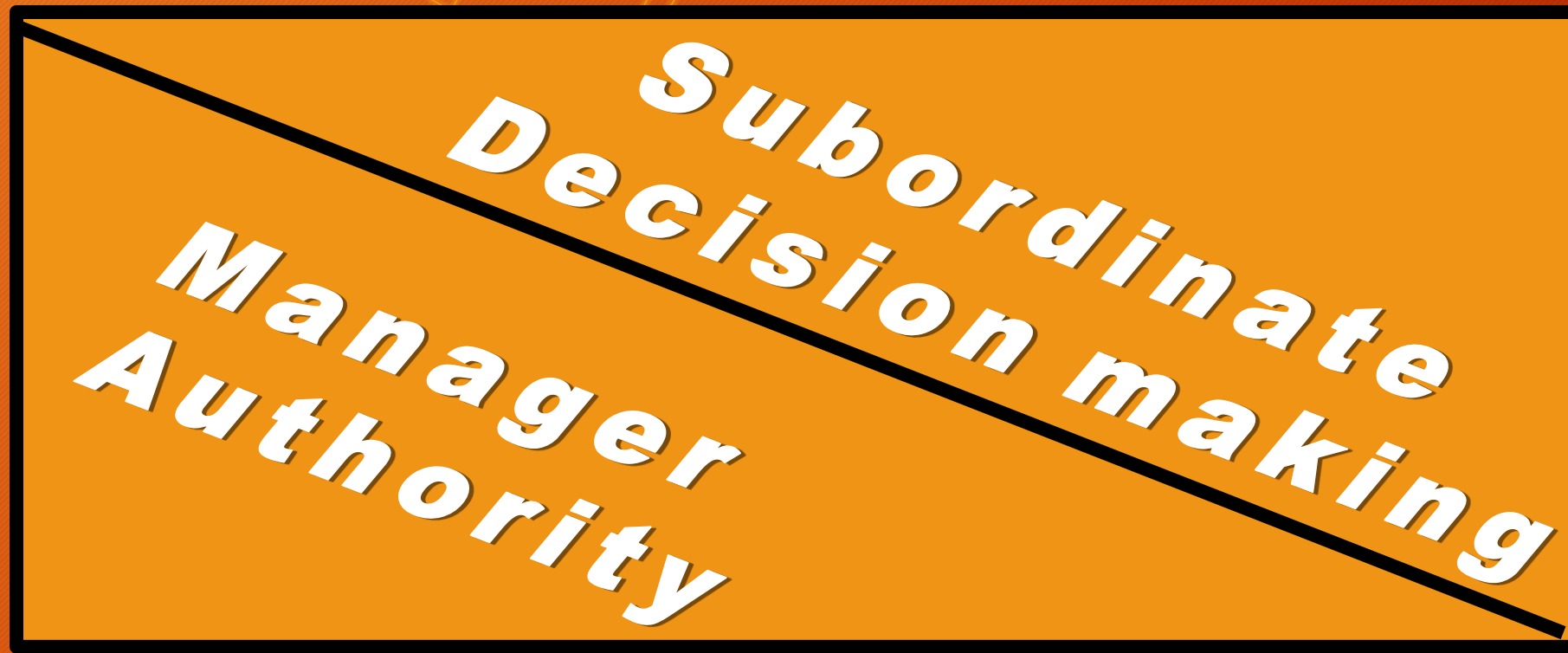
- Process of influencing people & directing their efforts towards what to be accomplished (goals).

Informal leader: will create conflicts, because he influences a group more than the formal leader.

Styles of leadership

1. **Autocratic (work centered):** manager makes decisions, then announces them.
2. **Consultative:** manager presents (sells) decisions & invites questions.
3. **Participative:** manager presents problems, gets suggestions, and then makes decisions.
4. **Democratic (employee centered):** subordinates have decision freedom.
5. **Figurehead leader:** no interference in subordinates decision making (not in health)

Styles of leadership



1

2

3

4

5

Khairi



Thank you
Jalairi